



P.O. Box 64813, Saint Paul, MN 55164-0813

***Your pharmacy network  
options are changing in 2017***

<Campaign ID>

< DATE>

<FIRSTNAME> <LASTNAME>

<ADDRESS1>

<ADDRESS2>«addr2»

<CITY> <STATE> <ZIP>

Dear <FirstName>,

Your <plan name> plan helps you pay lower prices for your medicines. Your plan has contracted with certain pharmacies for in-network coverage. When you use these pharmacies, you often have lower out-of-pocket costs.

**Beginning January 1, 2017, <Pharmacy Name> will no longer be a part of your <Plan Name> pharmacy network. *This includes all CVS-owned pharmacies and CVS pharmacies in Target stores.***

### **What this means for you**

To pay less for your medicines or to maximize your pharmacy benefits, if you use CVS as your pharmacy you will need to switch to a new in-network pharmacy beginning **January 1, 2017**.

### **Switch to a <preferred/value in MT> pharmacy today**

Your plan includes a <preferred/value> pharmacy network. This network of <preferred/value> pharmacies offers lower prices for your medicines than a <non-preferred/non-value>, in-network pharmacy.\* Simply choose a <preferred/value> pharmacy that is in your network and transfer your prescriptions by doing one of the following:

1. Take your prescription bottle/bag to your new pharmacy. They will contact your current pharmacy to transfer your prescription.
2. Call your new pharmacy and ask them to contact your current pharmacy for your prescription information.
3. Ask your doctor to call your new pharmacy with your prescription information.

Please see reverse side →

\*Some plans may not include this <preferred/value> pharmacy network until the benefit plan's 2017 renewal date.

<plan name> <(BCBSXX)> is a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

<BCBSXX> contracts with Prime Therapeutics to provide pharmacy benefit management and related pharmacy services. <BCBSXX>, as well as several independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics.

Here are 3 <preferred/value> in-network pharmacies near you:

<pharmacy name 1>, <<pharmacy address 1>, <phone number 1>  
<pharmacy name 2>, <<pharmacy address 2>, <phone number 2>  
<pharmacy name 3>, <<pharmacy address 3>, <phone number 3>

For a complete list of all <preferred/value>, or other in-network pharmacies, log in to **MyPrime.com** and click on “Find a Pharmacy” after January 1, 2017.

### **You also have a home delivery option**

Choosing PrimeMail® could help save you time *and* money. PrimeMail delivers your long-term medicines anywhere in the U.S., with free standard shipping.

Switching is easy:

- Sign in to <MyPrime.com>, click on “Fill with PrimeMail”
- Go to “Transfer to PrimeMail” and click on “Fill with PrimeMail”

You can also call PrimeMail at <8XX.XXX.XXXX> to transfer your medicines from <Pharmacy Name>.

We’re here to help — we want you to have a network pharmacy that works for you. If you have questions, please visit **MyPrime.com** or please call the number on the back of your ID card.

Thank you for being a valued member.

Sincerely,

*Signature*

<name >

<title>