



BlueCross BlueShield of Texas

June 2016

Dear Member,

Important: Your SHOP health insurance coverage is being discontinued. This notice includes information about next steps you can take to stay covered with a health insurance plan.

This letter includes important information about your health insurance plan from Blue Cross and Blue Shield of Texas (BCBSTX) through the Federally-facilitated Small Business Health Options Program (FF-SHOP). BCBSTX will no longer offer your health insurance plan on FF-SHOP, beginning on Jan. 1, 2016, and you will no longer have health insurance coverage through BCBSTX unless your employer selects a new BCBSTX plan. We are also notifying your employer about the discontinuation of your current plan.

Because your coverage is being discontinued, any other members of your household who are enrolled in this coverage will also no longer have health insurance coverage through your current BCBSTX plan on **<renewal date>**.

What happens when coverage ends?

If your coverage is being discontinued, it is important that you get coverage from another source. If you do not obtain other health insurance coverage, you will be fully responsible for covering the cost of any medical services that you receive after the date your coverage ends.

What are my options for health insurance coverage?

Your employer may offer an alternative health insurance plan beginning in 2016 and you should contact them for more information. To learn more about your options for SHOP coverage, go to HealthCare.gov or call the SHOP Call Center at 1-800-706-7893 (TTY: 711), Monday - Friday, 9 a.m. - 7 p.m. ET. You may also view other BCBSIL health plans at bcbstx.com/shop-plans-and-products.

If your employer is either not offering health insurance coverage or is not required to offer coverage, you have additional options for health insurance coverage at HealthCare.gov. Because your coverage is being discontinued you may qualify for a special enrollment period. To learn more about your Individual Marketplace options call 1-800-318-2596 (TTY: 1-855-889-4325), available 24 hours a day, 7 days a week.

When will I be able to enroll in another health insurance plan?

Depending on whether your employer is offering health insurance coverage in 2016, you might be able to enroll in another health insurance plan through your employer during their open enrollment (or your special enrollment) or HealthCare.gov.

What if I have more questions?

If you have questions about this notice, please contact your employer or call the Customer Service phone number on the back of your BCBSTX member identification card.

Sincerely,

Blue Cross and Blue Shield of Texas

We're happy to provide our letters, at no cost, in Spanish, Tagalog, Chinese, Navajo, or Braille.

- **Español:** Para asistencia en Español, por favor llame al numero ubicado en la parte posterior de su tarjeta de identificación.
- **Tagalog:** Upang humingi ng tulong sa Tagalog, paki tawagan ang numero na nakasulat sa inyong kard.
- **中文:** 如果需要中文幫助, 請撥打您卡上的電話號碼。
- **Dine:** Dinék'ehjí áka'a'doowooł biniiyé, t'áá shòḡdi kojí' hodíílnih béesh bee hane'í bi numbo bee néé ho'dólzínígíí biniiyé nanitinígíí bine'déḡ' bikáá'

This notice is also available in alternative formats upon request and at no cost to persons with disabilities by calling TTY: 1-855-543-4920.

1001 East Lookout Drive • Richardson, Texas 75082 • bcbstx.com

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