

# Will you be ready?

Visit the ICD-10 page in the Standards and Requirements section of our Provider website at bcbstx.com/provider for information on critical steps, such as testing with BCBSTX. You'll also find answers to frequently asked questions and other tools and related resources.

### Learn more!

For additional help with your office transition to ICD-10, go to AAPC.com/ICD-10/



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## ICD-10 will affect all aspects of your practice.

#### **Physicians**

• Documentation:

The need for specificity dramatically increases by requiring laterality, stages of healing, weeks in pregnancy, episodes of care, and much more.

 Code Training: Codes increase from 17,000 to 140,000. Physicians must be trained.

#### Nurses

- Forms: Every order must be revised or recreated.
- Documentation: Must use increased specificity.
- **Prior Authorizations:** Policies may change, requiring training and updates.

#### Lab

- **Documentation:** Must use increased specificity.
- **Reporting:** Health plans will have new requirements for the ordering and reporting of services.

#### Billing

- Policies and Procedures: All payer reimbursement policies may be revised.
- Training:

Billing department must be trained on new policies and procedures and the ICD-10-CM code set.

#### **Clinical Area**

#### Patient Coverage:

Health plan policies, coverage limitations, and new ABN<sup>1</sup> forms are likely.

Superbills:

Revisions required and paper superbills may be impossible.

• ABNs:

Health plans will revise all policies linked to LCD<sup>2</sup>s or NCD<sup>3</sup>s, etc., ABN forms must be reformatted and patients will require education.

#### Managers

- New Policies and Procedures: Any policy or procedure associated with a diagnosis code, disease management, tracking, or PQRI<sup>4</sup> must be revised.
- Vendor and Payer Contracts: All contracts must be evaluated and updated.

#### Budgets:

Changes to software, training, new contracts, new paperwork will have to be paid for.

• Training Plan:

Everyone in the practice will need training on the changes.

#### **Front Desk**

- HIPAA: Privacy policies must be revised
- and patients will need to sign the new forms.
- Systems:

Updates to systems are likely required and may impact patient encounters.

Coding • Code Set:

Codes will increase from 17,000 to 140,000. As a result, code books and styles will completely change.

Clinical Knowledge:

More detailed knowledge of anatomy and medical terminology will be required with increased specificity and more codes.

• Concurrent Use:

Coders may need to use ICD-9-CM and ICD-10-CM concurrently for a period of time until all claims are resolved.

#### 1. Advance Beneficiary Notice of Non-coverage

- 2. Local Coverage Determination
- 3. National Coverage Determination
- 4. Physician Quality Reporting Initiative