



BlueCross BlueShield of Illinois

Dear Group Administrator:

Important: Your employer group's SHOP health insurance plan is being discontinued. This notice includes information about next steps for you and your employees.

This letter includes important information about the health insurance plan from Blue Cross and Blue Shield of Illinois (BCBSIL) that you are offering your employees through the Federally-facilitated Small Business Health Options Program (FF-SHOP). BCBSIL will no longer offer your BCBSIL health insurance plan on the FF-SHOP marketplace in 2016. Beginning **<renewal date>**, your employees covered under BCBSIL will not have health insurance coverage unless you make other arrangements as detailed below. We are also notifying your employees about this discontinuance of coverage.

What happens when my group's health insurance plan ends?

If the individuals covered under BCBSIL lose access to their health insurance coverage through your business or company, it is important that they get covered from another source. If they do not, they will be fully responsible for covering the cost of any medical services they receive after the date their coverage ends.

Getting a new health insurance plan for your employees

Depending on whether your group is offering health insurance coverage in 2016, your employees might be able to enroll in your group's health insurance plan or through HealthCare.gov. You may contact your agent or broker, or visit us at www.bcbsil.com to learn about BCBSIL's small group offerings. To learn more about options for SHOP coverage, go to HealthCare.gov or call the SHOP Call Center at 1-800-706-7893 (TTY: 711), Monday - Friday, 9 a.m. - 7 p.m. ET. Your employees may also qualify for a Special Enrollment Period on the Individual Marketplace. To learn about options for obtaining new coverage through the Individual Marketplace, you can direct them to HealthCare.gov or to 1-800-318-2596 (TTY: 1-855-889-4325), available 24 hours a day, 7 days a week.

What if I have more questions?

If you have questions about this notice, please contact your agent or broker (if you have one) or BCBSIL right away by calling the helpdesk at 1-800-541-2767, Monday – Friday, 8 a.m. – 5 p.m. CDT. To check on the status of your SHOP account, you should also call the SHOP Call Center at **1-800-706-7893 (TTY: 711), Monday - Friday, 9 a.m. - 7 p.m. ET.**

Sincerely,

Blue Cross and Blue Shield of Illinois

We're happy to provide our letters, at no cost, in Spanish, Tagalog, Chinese, Navajo, or Braille.

- **Español:** Para asistencia en Español, por favor llame al numero ubicado en la parte posterior de su tarjeta de identificación.
- **Tagalog:** Upang humingi ng tulong sa Tagalog, paki tawagan ang numero na nakasulat sa inyong kard.
- **中文:** 如果需要中文幫助, 請撥打您卡上的電話號碼。
- **Dine:** Dinék'ehjí áka'a'doowooł biniiyé, t'áá shóqdi koji' hodíílnih béesh bee hane'i bi numbo bee nées ho'dółzinígíí biniiyé nanitínígíí bine'déé' bikáá'

This notice is also available in alternative formats upon request and at no cost to persons with disabilities by calling TTY: 1-800-746-7289.

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