

Dear Valued Member:

Thank you for your trust in Blue Cross and Blue Shield of Illinois.

We're writing to let you know that the Blue Choice SelectSM health insurance plan you currently have with us will have a new network name, Blue Choice PPOSM, effective January 1, 2014. The network of independently contracted providers will be smaller and the provider(s) you currently visit may no longer be considered in network.

Your next steps:

- Visit the Provider Finder[®] tool on bcbsil.com to review the list of network providers participating in the new Blue Choice PPO network:
 - o If your current provider is on the list, you can seek care as you normally would
 - If your current provider does not appear on the list, you may choose another provider for your future in-network care on the plan

Our goal is to serve your health insurance needs through all of life's changes. Please call the customer service telephone number shown on the back of your member ID card to discuss your needs. If you have any questions, our team stands ready to help.

Sincerely,

Blue Cross and Blue Shield of Illinois