



Dear Valued Member:

Thank you for your trust in Blue Cross and Blue Shield of Illinois.

We're writing to let you know that the Blue Choice Select<sup>SM</sup> health insurance plan you currently have with us will have a new network name, Blue Choice PPO<sup>SM</sup>, effective January 1, 2014. The network of independently contracted providers will be smaller and the provider(s) you currently visit may no longer be considered in network.

As part of the new Blue Choice PPO network, the eligible charges for out of network will be different from what you experienced under your previous Blue Choice Select PPO plan. If you select an out-of-network provider or choose to remain with your current provider and they are not participating in the Blue Choice PPO network, this would impact your out-of-pocket costs once coinsurance and copayments are applied.

#### Your next steps:

- Visit the Provider Finder<sup>®</sup> tool on [bcbsil.com](http://bcbsil.com) to review the list of independently contracted network providers participating in the new Blue Choice PPO network:
  - If your current provider is on the list, you can seek care as you normally would.
  - If your current provider does not appear on the list, you may choose another provider for your future in-network care on the plan.
  - A special enrollment period may be available for existing Blue Choice Select PPO members who are interested in changing to any plan the employer offers. Please contact your employer for additional information.

Our goal is to serve your health insurance needs through all of life's changes. **Please call the customer service telephone number shown on the back of your member ID card to discuss your needs.** If you have any questions, our team stands ready to help.

Sincerely,

Blue Cross and Blue Shield of Illinois