CLIENT CONTACT LIST

BlueCross BlueShield of Texas

If you have questions about...	Contact Name	Telephone #	Fax #	E-mail Address / Web Support
PPO Questions – Member Services • Claims Inquiries • Benefit Inquiries • Order ID Cards • Locate Providers • Away from home care questions • General Questions	Customer Service	800-521-2227		**bcbstx.com**
HMO Questions - Member Services • Claims Inquiries • Benefit Inquiries • Order ID Cards • Locate Providers Away from home care questions	Customer Service	877-299-2377		**bcbstx.com**
Membership/Eligibility - Employers • New enrollments • Cancellations • Verify Membership	Group Accounts	800-445-2227	903-923-0340	**marshall_membership_inquiries @bcbstx.com**
Billing Questions	Group Accounts	800-445-2227		**bcbstx.com Employer Portal**
Blue Care Connections • Enroll in condition management • Special Beginnings • Disease Management	BCC	800-462-3275		**bcbstx.com – Personal Health Manager**
Internet Help Desk • Password resets • Website technical support		888-706-0583		
On-Line Services For Members • Confirm who is covered • Status of claims • Explanation of Benefits • Health Risk Assessment • Claim Forms • ID Cards				Enroll in Blue Access® for Members (BAM) **bcbstx.com**
Provider Finder while Traveling	Blue Card	800-810-2583		**bcbstx.com – Provider Finder®**